

Fact Sheet

# DrivePro® Extended Warranty

– for a maintenance budget you can count on



**DrivePro® Extended Warranty**

Given the rigors and challenges faced in today's facilities, even the best-performing AC drives need protection. The reliability of Danfoss products ensures maximum up-time and when combined with DrivePro® Extended Warranty will eliminate unplanned expenses.

### Reduce downtime

With a DrivePro® Extended Warranty agreement, you can improve productivity. Achieve typically 60% downtime reduction due to direct support. Your plant is up and running faster after an unscheduled shutdown – a concrete productivity boost you will register on the bottom line.

### Longest coverage

Get the longest coverage available in the industry, with up to six years warranty coverage.

### Peace of mind

If you experience a breakdown, you can be sure your drive will be repaired or replaced fast, at little or no cost.

You have a single point of contact at Danfoss who coordinates everything required.

### Know your budget

You know the annual cost of maintaining your drives, up to six years in advance. This predictability gives you a strong business case and a stable, reliable budget.

### Stay calm. You're covered

All DrivePro® services offer the comfort of knowing Danfoss Drives takes responsibility for supporting its VLT® and VACON® products well into the future:

- Industry's longest warranty coverage, up to six years
- Spare parts support for up to 10 years beyond discontinuation of a product line
- 24/7 delivery
- One call, one single point of contact
- Certified factory and local technicians
- Original equipment replacement parts

Up to  
**6 years**  
warranty coverage

Feature	Benefit
Coverage up to six years	<ul style="list-style-type: none"> <li>– Predictable long-term business case</li> <li>– Ensure maximum uptime with ongoing fast reaction time</li> </ul>
Pre-agreed conditions – No need to issue purchase order or work order for every case	<ul style="list-style-type: none"> <li>– Save precious time when every minute counts</li> </ul>
Fixed price	<ul style="list-style-type: none"> <li>– Save costs</li> <li>– Avoid unexpected cost for emergency drive support</li> </ul>
One contact person	<ul style="list-style-type: none"> <li>– One call, one single point of contact</li> <li>– Save time and ensure a fast response</li> <li>– Avoid complexity</li> </ul>
Original equipment	<ul style="list-style-type: none"> <li>– World's most reliable drive components, with TS 16949 approval</li> <li>– 100% compatibility and durability</li> <li>– Best protection for your other equipment</li> </ul>

## Coverage

DrivePro® Extended Warranty prolongs the standard warranty for selected products. Warranty duration of 2- 6 years is available.

The extended warranty covers material and labour, even if the parts wear out under normal operation and proper environment.

Choose between two types of DrivePro® Extended Warranty:

1. **Standard** Extended Warranty provides:
  - Repair at a Danfoss Drives workshop, or
  - Shipment of a replacement product to the site
2. **On-site** Extended Warranty provides:
  - Repair at the customer site, or
  - Replacement at the customer site

## How to order

Place your order for DrivePro® Extended Warranty when placing an order for a new drive. You can order either online or via email or telephone.

You can only order DrivePro® Extended Warranty when purchased with a new drive. It is not available after the drive has been shipped. Contact Danfoss Drives sales office for post-shipment service contract options.

Find your local Danfoss Drives contact at: <http://drives.danfoss.com/danfoss-drives/local-contacts/>

## Availability

DrivePro® Extended Warranty is available for the following products:

VLT® drives	
	VLT® Micro Drive FC 51 VLT® Midi Drive FC 280 VLT® HVAC Drive FC 102 VLT® Refrigeration Drive FC 103 VLT® AQUA Drive FC 202 VLT® AutomationDrive FC 301/302 VLT® Lift Drive LD 302 VLT® Advanced Active Filter AAF 006 VLT® Decentral Drive FCD 302 VLT® DriveMotor FCM 106/FCP 106 VLT® OneGearDrive OGD VLT® Soft Starters MCD 100/201/202/500
VACON® drives	
	VACON® 20 VACON® 20 Cold Plate VACON® 20 X VACON® 100 Industrial VACON® 100 Flow VACON® 100 X VACON® NXP Liquid Cooled Drive VACON® NXP Liquid Cooled Enclosed Drive VACON® NXP Liquid Cooled Common DC Bus VACON® NXP Air Cooled VACON® NXP Common DC Bus VACON® NXP Grid Converter VACON® NXP System Drive VACON® NXC

If your product is not listed, please contact your local Danfoss Drives representative.