

Fact Sheet

DrivePro® Extended Warranty

– for a maintenance budget you can count on



DrivePro® Extended Warranty

Given the rigors and challenges faced in today's facilities, even the best-performing AC drives need protection. The reliability of Danfoss products ensures maximum up-time and when combined with DrivePro® Extended Warranty will eliminate unplanned expenses.

Reduce downtime

With a DrivePro® Extended Warranty agreement, you can improve productivity. Achieve typically 60% downtime reduction due to direct support. Your plant is up and running faster after an unscheduled shutdown – a concrete productivity boost you will register on the bottom line.

Longest coverage

Get the longest coverage available in the industry, with up to six years warranty coverage.

Peace of mind

If you experience a breakdown, you can be sure your drive will be repaired or replaced fast, at little or no cost.

You have a single point of contact at Danfoss who coordinates everything required.

Know your budget

You know the annual cost of maintaining your drives, up to six years in advance. This predictability gives you a strong business case and a stable, reliable budget.

Stay calm. You're covered

All DrivePro® services offer the comfort of knowing Danfoss Drives takes responsibility for supporting its VLT® and VACON® products well into the future:

- Industry's longest warranty coverage, up to six years
- Spare parts support for up to 10 years beyond discontinuation of a product line
- 24/7 delivery
- One call, one single point of contact
- Certified factory and local technicians
- Original equipment replacement parts

Up to
6 years
warranty coverage

Feature	Benefit
Coverage up to six years	<ul style="list-style-type: none"> – Predictable long-term business case – Ensure maximum uptime with ongoing fast reaction time
Pre-agreed conditions – No need to issue purchase order or work order for every case	<ul style="list-style-type: none"> – Save precious time when every minute counts
Fixed price	<ul style="list-style-type: none"> – Save costs – Avoid unexpected cost for emergency drive support
One contact person	<ul style="list-style-type: none"> – One call, one single point of contact – Save time and ensure a fast response – Avoid complexity
Genuine spare parts	<ul style="list-style-type: none"> – World's most reliable drive components, with TS 16949 approval – 100% compatibility and durability – Best protection for your other equipment

Coverage

DrivePro® Extended Warranty prolongs the standard warranty for selected products. Warranty duration of 2- 6 years is available.

The extended warranty covers material and labour, even if the parts wear out under normal operation and proper environment.

Choose between two types of DrivePro® Extended Warranty:

1. **Standard** Extended Warranty provides:
 - Repair at a Danfoss Drives workshop, or
 - Shipment of a replacement product to the site
2. **On-site** Extended Warranty provides:
 - Repair at the customer site, or
 - Replacement at the customer site

How to order

Place your order for DrivePro® Extended Warranty when placing an order for a new drive. You can order either online or via email or telephone.

Availability

DrivePro® Extended Warranty is available for the following products:

VLT® drives	
	VLT® Micro Drive FC 51 VLT® Midi Drive FC 280 VLT® HVAC Drive FC 102 VLT® Refrigeration Drive FC 103 VLT® AQUA Drive FC 202 VLT® AutomationDrive FC 301/302 VLT® Lift Drive LD 302 VLT® Advanced Active Filter AAF 006 VLT® Decentral Drive FCD 302 VLT® DriveMotor FCM 106/FCP 106 VLT® OneGearDrive OGD VLT® Soft Starters MCD 100/201/202/500
VACON® drives	
	VACON® 20 VACON® 20 Cold Plate VACON® 20 X VACON® 100 Industrial VACON® 100 Flow VACON® 100 X VACON® NXP Liquid Cooled Drive VACON® NXP Liquid Cooled Enclosed Drive VACON® NXP Liquid Cooled Common DC Bus VACON® NXP Air Cooled VACON® NXP Common DC Bus VACON® NXP Grid Converter VACON® NXP System Drive VACON® NXC

If your product is not listed, please contact your local Danfoss Drives representative.

You can only order DrivePro® Extended Warranty when purchased with a new drive. It is not available after the drive has been shipped. Contact Danfoss Drives sales office for post-shipment service contract options.

Find your local Danfoss Drives contact at: <http://drives.danfoss.com/danfoss-drives/local-contacts/>

DrivePro® Extended Warranty at a glance

Choose warranty type	Danfoss Drives offers choices of warranty to ensure you find the one that best fits your needs.	<div style="border: 2px solid white; padding: 10px; margin-bottom: 10px;"> <h1 style="margin: 0;">Up to 6 years</h1> <p style="margin: 0;">warranty coverage</p> </div> <p style="font-size: 1.2em; margin: 0;">Stay calm. You're covered</p> <p style="margin: 0;">Danfoss Drives secures:</p> <div style="display: flex; align-items: center; justify-content: center;"> <p style="margin: 0;">Healthier budget</p> </div>
Select term of warranty coverage	Danfoss offers the longest term of warranty coverage in the industry – up to 72 months from date of shipping.	
Receive services	There's no need to worry about unplanned maintenance costs. Enjoy peace of mind knowing continuous service support is always available.	

Danfoss can accept no responsibility for possible errors in catalogues, brochures and other printed material. Danfoss reserves the right to alter its products without notice. This also applies to products already on order provided that such alterations can be made without subsequential changes being necessary in specifications already agreed. All trademarks in this material are property of the respective companies. Danfoss and the Danfoss logotype are trademarks of Danfoss A/S. All rights reserved.